

Treml Repair Customer Agreement

1. Due to the age and condition of the equipment worked on, all projects are performed on a time and material basis only.
2. While we strive for perfect results every time, please be aware that every twenty minute job is one broken bolt away from becoming a three day ordeal.
3. We do not perform any repair services on late model equipment with advanced computer & electrical systems.
4. Repair parts and outside machine shop services are to be purchased by Treml Repair Company only.
5. Sales tax will be charged unless there is a complete and valid exemption form on file.
6. Complete restoration of vintage equipment is billed monthly as the project is on-going.
7. Any and all invoices are due upon the pickup of goods and services.
8. There will be a 1.5 % per month (18% annual) service charge added after 30 days on any unpaid invoices.
9. Any and all freight charges are the responsibility of the customer.
10. Projects that require parts of \$750.00 or more are billed as the parts are purchased.
11. Part warranties are only for the duration of warranty from the manufacturer. Manufacturer standards must be met to warranty any and all parts.
12. There is no warranty on Labor.
13. There is a 15% restocking fee on any returned parts.
14. No returns on new or used parts after 30 days.
15. Shop Labor base rate is \$58.00/hr as of April 1st, 2021.
16. Construction equipment & Commercial truck rate is \$62.00/hr minimum.
17. The rate for the complete restoration of any antique or vintage tractors & equipment is \$52.00/hr minimum.
18. Shop minimum charge is \$30.00.
19. For qualified projects, a winter service special is offered for the months of November through March that includes a reduced labor rate.
20. Core returns on parts are subject to approval by the vendor that the parts were purchased from. Cores credits rejected by the vendor will be charged back to the customer.
21. Common core rejections are: disassembled units or units damaged beyond rebuilding.
22. **Inability to abide by the above terms and conditions will result in our inability to perform repair services for the project at hand.**

Disclaimer:

Unless otherwise provided by law the seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or service.

I understand and agree to the policies listed above.

Signature _____ Farm or Company Name _____

Date _____